Esther’s journey

-from part of a valur chain to a partner in a learning network!
Traditional "functional"

Pharmacy

Municipality Care (6)

Primary Care (6)

Hospital

- Medicine
- ER
- Rehab
- Lab

Patient focused "activities and subprocesses organised after prioritised patient values"

Esther

- Diagnosis & decision on treatment PC/Hospital
- Rehabilitation Primary Care

Patient treated

- Patient to Primary Care
- Examination Hospital
- Treatment Hospital
- Rehabilitation Community Care
Esthers resa

"2002"

Figure 1: Porter’s Generic Value Chain

Ref: Porter Michael, Redefining Health Care- Creating Value-Based Competition on Results
The Value Shop Diagram
<table>
<thead>
<tr>
<th>Firm Infrastructure</th>
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<tbody>
<tr>
<td>Human Resource Management</td>
<td></td>
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<tr>
<td>Technology Development</td>
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<tr>
<td>Procurement</td>
<td></td>
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</tbody>
</table>

**The Value Network Diagram**

**Network promotion & contract management**

- **Service provisioning**
- **Infrastructure operation**
What is your idea of the wardround?
• Integrity
• coproduction
• interprofessionell communication
• Care planning